

 **MARUTI SUZUKI** ARENA

DEVILS  **CIRCUIT**

FAQ GUIDE

Welcome to the **Maruti Suzuki Arena Devils Circuit!** We're excited to have you join us. To ensure a smooth and fun experience, please take a moment to go through our Frequently Asked Questions (FAQ) **BOOYAH!**



?? What is a race bib?

Race bib is a unique identification number print that each participant requires for identification, timing etc. and an overall smooth procedure at the event.

?? When do I collect my race bib?

All race bibs must be collected **before the race day** from our bib collection centers. Please ensure that you pick up your bib in advance to avoid any delays on the event day.

?? Can I run without my race bib?

REMEMBER! No bib, no race. One cannot participate in the race without your bib. It is a mandatory requirement for all runners, as it helps us track your performance and ensures your eligibility to complete the race.

?? How do I collect my race bib?

To collect the bib you need to head to the shared location with your personal QR code at a suitable time and day for you. And yes, Anyone can collect the bib on a participants behalf as long as they have that person's personalized QR code.

?? How do I generate my QR code?

Check your inbox for an email from Devils Circuit with a unique link. Open the link, upload your documents, sign the waiver form for verification and your QR will get generated.

?? When should I reach the race location?

We recommend that all participants arrive at the race location **at least 1 hour before the scheduled start time**. This will give you enough time to get settled, warm up, and address any last-minute needs.

?? Is parking available at the race venue?

Yes, we offer parking facilities at the race venue for your convenience. Please follow the signs and instructions from our team when you arrive.

?? Is there a baggage facility available?

Yes, there is a baggage facility available for all participants. You can securely store your belongings while you enjoy the race.

Note - individual items like phones, wallets, car keys etc must be put into a bag and submitted at the bag facility as they will not be accepted without a bag.

?? What are the rules for competitive wave?

To be counted as a finisher, Men have to complete all 15 obstacles in 50 minutes, while men aged above 40 (Masters category) need to finish all 15 obstacles in 60 minutes.

Women have to complete 13 obstacles under 70 minutes

?? Will we receive our event photos?

Yes, your photos will be shared 3-4 days after the event.

?? What should we wear to the race?

You can wear anything that you are comfortable in.

However shoes and bibs are mandatory.

?? Are shoes mandatory for the race?

Yes, wearing shoes is mandatory for all participants. Proper footwear is essential for your safety and obstacles cannot be crossed without shoes.

?? Can I bring my phone during the race?

We strongly recommend that you store your belongings in the baggage facility provided. However, you are free to carry your phones and small cameras into the course at your own risk.

Please note that Devils Circuit is not responsible for any loss or damage that may occur.

?? Is there a refund policy?

No, we do not have a refund policy. However, you can transfer your ticket to someone else before you collect your BIB. To transfer the ticket, a transfer fee of Rs. 300/- will be applicable.

Please note that a bib cannot be transferred once the BIB has already been collected.

?? Can we bring our videographers to the event?

No, you are not permitted to bring your personal videographers to the event.

?? Can I bring a friend or witness to the event?

Yes, you are allowed to bring one friend or witness with you to the event. Please ensure that your friend/witness is aware of your bib number for easy identification. However we recommend not to bring small children as there will be crowd and loud music that might cause a problem for them. **NO PETS allowed.**

?? Where can I find the obstacle race guide?

For a detailed guide on the obstacles in the race, **please check out our Obstacle Race Guide on our Instagram page.** Follow us to stay updated with the latest information and tips.

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We hope this FAQ answers your questions and helps you prepare for the **Maruti Suzuki Arena Devils Circuit.**

If you have any additional queries, feel free to contact our team. We look forward to seeing you at the race!

Remember, Once is Never Enough.

BOOYAH!

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